

Lunch Program Reminders for Families

Happy Friday, families!

As we head into the weekend and prepare for Week 2 of the lunch program, we wanted to share a few helpful reminders to make ordering as smooth as possible.

Create your online ordering account

If you haven't already, please create your account through the Chartwells ordering website:
[Chartwells K-12 Canada](#)

Make sure your student's information is entered

When creating your account, please make sure you enter your student's **grade and homeroom teacher**, if available. This helps ensure their order gets to the right place.

Need a full lunch subsidy?

If your child requires a full subsidy for lunch, please contact your school. The school will provide you with a **one-time subsidy code** to enter into your online account under **"Settings."**

Please plan ahead when ordering

The current Chartwells ordering deadline is **8:00 a.m. the day before lunch.**

For **Monday lunches**, the ordering deadline is **Friday at 8:00 a.m.**

We recommend planning ahead to make sure your child's lunch is ordered on time!

Need help with your account or order?

For questions or technical assistance with your Chartwells account or order, please contact Chartwells Support at:

chartwellseats.support@compass-canada.com

Thank you for your patience and support as we continue getting the lunch program up and running. We appreciate your understanding as everyone gets familiar with the new ordering process!

Have a wonderful weekend! 😊